



Maldives National Skills Development Authority



National Competency Standard for Watersports Operations

Standard Code: TOU-08L3-V2-24

Qualification Name: National Certificate III in Watersports Operations

FOREWORD

The pivotal role of the Maldives National Skills Development Authority (MNSDA) in meticulously implementing and expanding Technical and Vocational Education & Training (TVET) exemplifies the steadfast commitment of the Maldives to build a skilled and resilient workforce. This commitment is evident from the strategic formulation of National Standards and the establishment of a comprehensive framework for training and certification.

Under the Higher Education and Training Act 7/2021, the MNSDA assumes an instrumental role, reflecting the government's unwavering dedication to streamlining TVET policies and procedures. This includes the establishment of a robust system for accrediting and registering both Institution Based Training (IBT) and Employer Based Training (EBT) providers. The MNSDA's active involvement in conducting the National Apprenticeship Program (NAP), National Trade Testing and Certification (NTTC), and the issuance of National Certificates reflects a comprehensive approach to ensure elevated quality standards and competency within the workforce.

The National Competency Standards (NCS) revised through the Maldives Enhancing Employability and Resilience of Youth (MEERY) project accentuates the commitment to updating and sustaining contemporary skill sets aligned precisely with industry demands. Deliberate efforts to revise existing NCS, coupled with the development of curriculum, teaching materials, resource books, and logbooks, attest to our dedication to ensuring the ongoing relevance and currency of the TVET system in the Maldives.

The active engagement of Technical Panels and Employment Sector Councils in the NCS development and approval process, coupled with alignment to the Maldives National Qualification Framework (MNQF) and accreditation by the Maldives Qualifications Authority (MQA), certifies that the TVET system not only remains highly responsive but also ensures the quality standards demanded by industries. This approach enables the system to effectively meet the diverse needs of industries and adapt to the evolving economic landscape.

The collaborative development of the National Certificate III in Water Sports Operations by the MNSDA, MEERY, and the Maldives Institute of Technology exemplifies the practical implementation of TVET initiatives. This training package represents a critical stride towards addressing the requisite skills while fostering opportunities to integrate sustainable economic development within the TVET framework.



Dr. Zahra Mohamed

Chief Executive Officer

Maldives National Skills Development Authority

EMPLOYMENT SECTOR COUNCILS			
#	Name	Designation	Organisation
01	Aishath Ali	Director General	Ministry of Tourism
02	Yoosuf Riza	Permanent Secretary	Ministry of Economic Development
03	Ali Adam	HR Consultant	Maldives Association of Tourism Industry
04	Nazaha Niyaz	Assistant Human Resources Manager	Kihaa Maldives & Spa
05	Zeenath Solih (Chair)	Dean	Faculty of Hospitality and Tourism Studies
06	Nafiz Mohamed	Tourism Expert	Nafiz Mohamed
07	Zoona Naseem	Managing Director	Moodhu Bulhaa Dive Center
08	Abdul Mugeeth	Director / Finance and Accounting	MITDC
09	Shakeeba Ali	Director General	Maldives National Skills Development Authority
National Occupational Standard has been endorsed by:			
<p>Zeenath Solih Chairperson Tourism Sector Council</p>			
<p>Maldives National Skills Development Authority Umar Zahir Office Building, 5th Floor, Orchid Ma higun, HulhuMale', Republic of Maldives.</p>			
Date of Endorsement: 21/08/2024		Date of Revision: 21/08/2024	

TECHNICAL SUPPORT			
#	Name	Designation	Organisation
01			
02			

TECHNICAL PANEL MEMBERS			
#	Name	Designation	Organisation
01	Unais Luthufy	Director	MSTS group
02	Hussain Aamil	Water Sports Manger /Lectuer	Bonados Island Resort
03	Hussain Fayaz	Freelance to Safaris and Resorts	-

VERSION	DEVELOPER	DATE	STANDARD CODE
V2	Maldives Institute of Technology	21/08/2024	TOU-08L3-V2-24

Standard Review Process

To begin with Watersports Operation occupation competencies were profiled through study of the occupations across the Maldivian workplaces aligned to the principles of "Functional Analysis", a methodology used for reviewing Competency Standards. Referred occupational profiling process compared existing competency units incorporated within the National Competency Standard of Level III in Watersports Operation program.

Draft Review of the occupational standard is then compiled and submitted to the Technical Panel (TP) organised by the Maldives National Skills Development Authority (MNSDA). The Draft Standard is then edited based on comments from TP members under the direct observation of MNSDA. With series of reviewing and editings, TP approved standard is then tabled at Employment Sector Council (ESC) meeting for endorsement.

All the Standards of MNSDA are endorsed from the ESC before being published on its website.

Description of “Watersports Operations”

The program is designed to equip individuals with the essential skills, knowledge, and competencies needed to operate safely and effectively across a range of watersports activities. This program is particularly focused on preparing individuals for roles within the tourism industry, such as watersports instructors.

The qualification provides a strong foundation in technical skills, safety protocols, and environmental stewardship, ensuring that graduates are well-prepared to lead and manage watersports activities while promoting the safety and enjoyment of participants.

Recommended changes to the existing National Certificate III in Watersports Operations

The changes proposed by the Technical Panel (TP) for the National Certificate III in Watersports Operation Standard aim to synchronise the curriculum with contemporary industry benchmarks. These revisions are intended to ensure that the program aligns seamlessly with current standards and practices prevalent within the cake decoration industry.

Job opportunities upon completion of “National Certificate III in Water Operations”

Upon successful completion of the National certificate III in Watersports Operations, students can work in the following jobs.

1. *Watersports Activities Coordinator*
2. *Watersports Assistant*

KEY FOR CODING

Coding Competency Standards and Related Materials

DESCRIPTION	REPRESENTED BY
Industry Sector as per ESC (Three letters)	Construction Sector (CON) Fisheries and Bar Bending (FNA) Information, Communication and Technology (ICT) Transport Sector (TRN) Tourism Sector(TOU) Social Sector (SOC) Foundation (FOU)
Standard Number - Occupation with in an industry sector	Two digits 01-99
Common Competency	CM
Core Competency	CC
Unit Number - Occupation with in an Standard	Three digits 01-99
MNQF level of qualification	L1, L2, L3, L4 etc.
Version Number	V1, V2 etc.
Separator	-
Year of Last Review of standard, qualification	Two digits responding to the year of last review, example 23 for the year 2023
Qualification Code	Refers to Standard code in cover page

1. Endorsement Application for Qualification 01		
2. NATIONAL CERTIFICATE III IN WATERSPORTS OPERATIONS		
3. Qualification code: TOU-08L3-V2-24		Total Number of Credits: 69
4. Purpose of the qualification The purpose of the qualification is to provide individuals with the knowledge, skills, and competencies necessary to operate safely and effectively in a variety of watersports activities. This qualification aims to prepare individuals for roles within the tourism industry, whether as instructors, by equipping them with a solid foundation of technical expertise and safety protocols.		
5. Regulations for the qualification		National Certificate III in Watersports Operations will be awarded to those who are competent in units 1+2+3+4+5+6+7+8+9+10+11+12+13+14+15+16
6. Schedule of Units		
Unit No.	Unit Title	Code
Common Competencies		
01	Develop tourism industry knowledge	TOU-01-CM02-V1-24
02	Apply work ethics and optimise professionalism	TOU-02-CM02-V4-24
03	Practice effective workplace communication	TOU-02-CM03-V4-24
04	Provide effective customer care	TOU-03-CM02-V2-24
05	Perform computer operations	TOU-02-CM05-V4-24
06	Respond to emergency situations	TOU-01-CM05-V1-24
Core Competencies		
07	Interpret weather and environmental conditions for outdoor recreation activities	TOU-08-CC01-V2-24
08	Develop swimming skills	TOU-08-CC02-V2-24
09	Perform basic water rescue operation	TOU-08-CC03-V2-24
10	Operate and maintain water crafts for rescue operations	TOU-08-CC04-V2-24
11	Provide care for marine ecosystem	TOU-08-CC05-V2-24
12	Operate and ride jet ski	TOU-08-CC06-V2-24
13	Develop paddling skills for paddling sports	TOU-08-CC07-V2-24
14	Develop basic skills for windsurfing	TOU-08-CC08-V2-24
15	Develop skills for sail boat sailing	TOU-08-CC09-V2-24
16	Apply supervision techniques in managing groups at aquatic facilities	TOU-08-CC10-V2-24
7. Accreditation requirements		The training provider should have made arrangements to ensure students are provided with adequate theory and

	practicals for them to develop all the required knowledge and skills stipulated in the National Competency Standard.
8. Recommended sequencing of units	As appearing under the section 06

Unit Details

Unit No.	Unit Title	Code	Level	No. of credits	Credit hours	Contact hours
01	Develop tourism industry knowledge	TOU-01-CM02-V1-24	III	03	30	15
02	Apply work ethics and optimise professionalism	TOU-02-CM02-V4-24	III	03	30	15
03	Practice effective workplace communication	TOU-02-CM03-V4-24	III	03	30	15
04	Provide effective customer care	TOU-03-CM02-V2-24	III	05	50	25
05	Perform computer operations	TOU-02-CM05-V4-24	III	03	30	15
06	Respond to emergency situations	TOU-01-CM05-V1-24	III	05	50	25
07	Interpret weather and environmental conditions for outdoor recreation activities	TOU-08-CC01-V2-24	III	05	50	25
08	Develop swimming skills	TOU-08-CC02-V2-24	III	05	50	25
09	Perform basic water rescue operation	TOU-08-CC03-V2-24	III	03	30	15
10	Operate and maintain water crafts for rescue operations	TOU-08-CC04-V2-24	III	06	60	30
11	Provide care for marine ecosystem	TOU-08-CC05-V2-24	III	04	40	20
12	Operate and ride jet ski	TOU-08-CC06-V2-24	III	05	50	25
13	Develop paddling skills for paddling sports	TOU-08-CC07-V2-24	III	04	40	20
14	Develop basic skills for windsurfing	TOU-08-CC08-V2-24	III	05	50	25
15	Develop skills for sail boat sailing	TOU-08-CC09-V2-24	III	05	50	25
16	Apply supervision techniques in managing groups at aquatic facilities	TOU-08-CC10-V2-24	III	05	50	25
Total				69	690	345

Packaging of National Qualifications:

National certificate III in Watersports Operations will be awarded to those who are competent in units 1+2+3+4+5+6+7+8+9+10+11+12+13+14+15+16

Qualification Code: TOU-08L3-V2-24

COMPETENCY BASED ASSESSMENT

The final assessment of the National Competency-Based Programmes conducted by the Maldives National Skills Development Authority (MNSDA) is a competency-based assessment.

The Competency-Based Assessment ensures that the students' performance meets the requirements specified in the National Competency Standards (NCS). This assessment approach is designed to verify that graduates are job-ready and meet established occupational competency requirements within their respective fields.

Eligibility for Final Assessment

To be eligible for the final Competency-Based Assessment, students must fulfil the following conditions:

- achieve a **minimum of 80%** attendance
- deemed competent in each of the units of the programme in the pre-assessment

Competency-Based Assessment Process

Upon submission of the Pre-assessment report by the training provider, MNSDA will check for all the necessary supporting documents and conduct Competency-Based Assessment through a National Assessor registered with MNSDA. It is important to note that any trainer involved in the training process is **not permitted** to conduct the assessment to maintain impartiality and integrity of the process.

The final Competency-Based Assessment conducted by MNSDA includes both:

- **Theory:** Evaluating students' knowledge and understanding of key theoretical aspects of the competency.
- **Practical:** Assessing hands-on skills and application of knowledge in real-world or simulated environments.

Once the assessment is completed, the National Assessor will send the Competency-Based Assessment Report to MNSDA.

Competency Status Requirement

For certification to be granted, the student must be officially declared "**Competent**" in each of the units of the programme by the National Assessor.

Conclusion

Competency-Based Assessment is a critical component in ensuring the quality and credibility of technical and vocational skills-based training. By adhering to the outlined procedure, MNSDA upholds the standards required to certify students who are fully prepared to meet industry demands.